**Tenancy Sustainment Team Clearing House Online video guides**

[TST introduction](https://screenrec.com/share/iRndvyN0I6)

[Adding your clients to My Caseload](https://screenrec.com/share/Er6C0kza2Y)

[Tenancy end reports](https://screenrec.com/share/StDR9Q7osv)

[Support case closure](https://screenrec.com/share/VPmt920oG5)

[Tenancy reviews](https://screenrec.com/share/hNCE1xlTu2)

[Support re-open requests](https://screenrec.com/share/clA0VPTmDB)

**Transfers:**

[Creating a transfer request](https://screenrec.com/share/bgCs1QXLEP)

[Completing assessments on a referral](https://screenrec.com/share/Vk4pGt8IO1)

[Submitting a completed referral to Clearing House](https://screenrec.com/share/nGb3uoDKew)

[Completing the client and worker declarations on a referral](https://screenrec.com/share/VltHFyuA0a)

[Providing more information on a referral](https://screenrec.com/share/lGwTYhEmAk)

[Updating assessments that have expired](https://screenrec.com/share/vspNF3LeOw)

[Starting a move on programme referral](https://screenrec.com/share/9PCWXfgsy6)

[Completing assessments for a move on programme referral](https://screenrec.com/share/krZbiw1RI6)

[Client and worker declarations for move on programme referrals](https://screenrec.com/share/8TZK0FtwLE)

[Submitting a move on programme referral](https://screenrec.com/share/wWuXLg5QkP)